Client Expectations

What to expect

- Prototype versus software ready for users.

Expected of you

- Meet with student team weekly if possible. Some of these can be remote.
- Two in class meetings for Alpha and Beta releases.
- Consistent representation. Have at least one person (same person) who understands the requirements & attends every meeting with the student team.
- Students have about 8-10 weeks of coding time so define the project scope accordingly and know what you want. ** You provide content (e.g. graphics, text). **
- Be organized and be prepared when meeting with the student team.
- Due to the time frame try to minimize changes to the requirements.
- Hold the student team accountable for their deliverables.
- We'll need about 10 users for user testing.
- We encourage you to invite students to tour the facility where the application is to be used.
- Prepare your IT group to maintain the software and host the solution.

Communication

Project Related - Issues, Questions, Guidance, Deliverables, Expectations

- compsci408s-staff@cs.duke.edu (Robert Duvall, Ajay Patel, Salman Azhar).

In Class Meetings

Location: Duke University West Campus, North Building Room 311

1) Alpha Demo - Monday, November 2 (6:00 - 7:00pm)

Purpose

Project team to demonstrate the Alpha version of the software. The Alpha release represents partial functionality. This is new software with minimal testing that contains defects and potential usability issues.

Clients, please attempt to install this version in the environment where the software is to be used. If you plan to transition the software to an IT team that will be supporting the software please provide them with this version.
2) Beta Demo - Monday, November 16 (6:00 - 7:00pm)

Purpose

Project team to demonstrate the Beta version of the software. The Beta release represents full functionality. This is new software with some testing that contains minor defects and potential usability issues.

Clients, please install this version in the environment where the software is to be used. If you plan to transition the software to an IT team that will be supporting the software please provide them with this version.

3) Production Demo & Technology Transfer - Monday, December 7 (6:30 - 7:30pm)

Purpose

Project team to demonstrate the Production version of the software. The Production release represents full robust functionality. This is quality software which should not contain defects. The project team will also provide all necessary documentation to transfer the technology to the client.

Clients, please install this version in the environment where the software is to be used and transition the software and documentation to an IT team that will be supporting the software.